



**STATE STRATEGIC PLAN 2018–2023 (FY2019–FY2023) VISION:** Vermont’s economy is growing faster than the costs of living; our state is measurably more affordable each year for families and businesses; and we are meeting our obligation to protect the most vulnerable.

# Public Service Department

## STRATEGIC PLAN SUMMARY

**MISSION:** To serve Vermonters through public advocacy, planning, programs, and other actions that meet the public’s need for least cost, environmentally sound, efficient, reliable, secure, sustainable, and safe energy, telecommunications, and regulated utility systems.

 <b>ECONOMY</b>	<b>GOAL: Expand Top 100 Energy Options</b>	<p><b>BY JANUARY 2020</b>, expand the number of energy program options available to Vermont’s 100 largest customers by allowing them to receive enhanced services through centrally delivered energy savings accounts or self-managed energy efficiency program (currently available to only one customer) to improve the costs of electricity in Vermont and encourage development by businesses that are currently unable to effectively participate in Vermont’s statewide energy efficiency programs.</p>	<b>Key Indicators</b> <ul style="list-style-type: none"> <li>▶ MEET THE DELIVERABLE DEADLINE of January 2020.</li> <li>▶ REALIZE THE EXPANSION OBJECTIVE through advocacy in Public Utility Commission order(s) and/or legislative enactment.</li> <li>▶ DOUBLE PARTICIPATION in new energy program options relative to current program options available to large customers.               <ul style="list-style-type: none"> <li>» All large customers will be eligible, but participation will have at least doubled relative to current program options available for large customers.</li> </ul> </li> <li>▶ 90–100% OF VERMONT’S LARGEST 100 CUSTOMERS HAVE AVAILED themselves of one or more newly available energy program options.</li> <li>▶ WORK TO ENSURE RATES are not growing faster than wages or growth in the state’s underlying economy.</li> </ul>
	<b>GOAL: Electrify Transportation</b>	<p><b>BY DECEMBER 2022</b>, implement rate design changes, incentives and additional pathways encouraging increased ownership of electric vehicles to realize system benefits, encourage optimal energy use in transportation, reduce greenhouse gas emissions, reduce dependence on fossil fuels and to lower costs of transportation for Vermonters.</p>	<b>Key Indicators</b> <ul style="list-style-type: none"> <li>▶ MEET THE DELIVERABLE DEADLINE of December 2022.</li> <li>▶ INCREASE EV AND RENEWABLY FUELED VEHICLE VMT to 10% of all VMT.</li> <li>▶ EV AND RENEWABLY FUELED REGISTRATIONS account for 10% of all registrations by 2025.</li> <li>▶ EV AND RENEWABLY FUELED MODELS AVAILABLE IN VT are on par with California.</li> </ul>
 <b>AFFORDABILITY</b>	<b>GOAL: Revitalize Renewable Energy Policy</b>	<p><b>BY DECEMBER 31, 2018</b> make recommendations to policymakers that reform renewable energy policy to keep utility costs affordable (consistent with the key performance indicators of the strategic plan, such as reducing the percent of household income spent on housing costs, including utilities) and reduce dependence on fossil fuels.</p>	<b>Key Indicators</b> <ul style="list-style-type: none"> <li>▶ MEET THE DELIVERABLE DEADLINE of December 31, 2018.</li> <li>▶ ENACT RECOMMENDATIONS through legislative action, Public Utility Commission order(s), or regulatory compacts with affected regulatory stakeholders (e.g., regulated entities, policy advocates, sister agencies).</li> <li>▶ WORK TO ENSURE RATES are not growing faster than wages or growth in the state’s underlying economy.</li> </ul>
	<b>GOAL: Reform Non-traditional (Alternative) Regulation</b>	<p><b>BY JULY 1, 2019</b> the Public Service Department will have advanced a new form of utility regulation directed at keeping rates affordable, ensuring continuity of safe and reliable service, addressing sector challenges inherent with increased efficiency and reliance on renewables, while ensuring adequate investment in utilities.</p>	<b>Key Indicators</b> <ul style="list-style-type: none"> <li>▶ MEET THE DELIVERABLE DEADLINE of January 1, 2019.</li> <li>▶ REALIZE THE OBJECTIVE through advocacy in Public Utility Commission proceedings and resulting order(s).</li> <li>▶ WORK TO ENSURE RATES are not growing faster than wages or growth in the state’s underlying economy.</li> </ul>